

The ofness and aboutness of survey questions

Improved indexing of social
science data

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Outline

- Introduction: Indexing survey data
- Ofness and aboutness according to Sara Shatford
- The ofness and aboutness of survey data
- How to index ofness and aboutness
- Ofness and aboutness in retrieval
- Conclusion

Outline

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Introduction: Indexing survey data

- GESIS is documenting and distributing **survey data for reuse**
- Holdings are described in the **data catalogue**

The screenshot shows the GESIS Data Catalogue 2.0 beta website. The main content area displays the entry for ZA5794: Flash Eurobarometer 359 (Retailers' Attitudes Towards Cross-border Trade and Consumer Protection, wave 3). The entry includes a citation, study number, title, current version, date of collection, principal investigator, and categories. The citation is: European Commission, Brussels (2014): Flash Eurobarometer 359 (Retailers' Attitudes Towards Cross-border Trade and Consumer Protection, wave 3). TNS Political & Social [producer]. GESIS Data Archive, Cologne. ZA5794 Data file Version 1.0.0. doi:10.4232/1.11910. The study number is ZA5794. The title is Flash Eurobarometer 359 (Retailers' Attitudes Towards Cross-border Trade and Consumer Protection, wave 3). The current version is 1.0.0, 2014-5-6, doi:10.4232/1.11910. The date of collection is 20.09.2012 - 22.10.2012. The principal investigator is European Commission, Brussels DG Communication COMM A1 'Research and Speechwriting'. The categories are International Institutions, Relations, Conditions; Patterns of Consumption; Branches of Economy, Services and Transport. The topics are Trade, industry and markets; Business / industrial management and organisation.

GESIS Data Catalogue 2.0 *beta*

- Groups
- Products
- Studies**
- Geographic Codes



ZA5800: International Social Survey Programme: Health and Health Care - ISSP 2011

Bibliographic Citation	Content	Methodology	Data & Documents	Errata & Versions
Further Remarks	Groups			

Abstract

Evaluation of health care system in the country. Personal health. Health insurance.

Themes: satisfaction with life (happiness); confidence in the educational system and the health system of the country; changes of health care system is needed; justification of better medical supply and better education for people with higher incomes; assessment of the health care system of the country (scale: estimation of improvement of the health care system, usage of health care services more than necessary, government should provide only basic health care services, inefficient health care system); willingness to pay higher taxes to improve the level of health care for all people in the country; attitude towards public funding of: preventive medical checkups, treatment of HIV/AIDS, programs to prevent obesity and conduct organ transplants; attitude towards the access to publicly funded health care for people without citizenship of the country and even if they behave in ways that damage their health; estimated part of people without access to the health care system; causes of severe health problems (behavior that damages health, environment, genes, poverty); evaluation of patients for smoking habits, age and the presence of young children for a needed heart operation; attitude towards alternative (traditional or folk) medicine (provides better solutions for health problems than



Introduction: Indexing survey data

- Study descriptions are very **detailed**, but **not** indexed with a controlled vocabulary

Introduction: Indexing survey data

- Study descriptions are very **detailed**, but **not** indexed with a controlled vocabulary
- Our goal is to index our data with a social science **thesaurus** for improved **retrieval**

The screenshot shows a web-based thesaurus interface. At the top, there are language selection options: Deutsch, English (selected), Français, and русский. Below this is a search bar containing the word "work". The interface is divided into two main sections: a list of terms on the left and a detailed view of the selected term on the right.

Left Panel (List of Terms):

- work
- work abroad
- work assistance
- work at home
- work attitude
- work cell
- work collective
- work contract
- work culture
- work environment
- work-family balance
- work force
- work habits
- work-life-balance
- work materials
- work motivation
- work of art
- work organization
- work orientation
- work permit
- work physiology

Right Panel (Detailed View for 'work'):

Descriptor: work

Narrow term

- [blue-collar job](#)
- [post-occupational activities](#)
- [white-collar job](#)

Related term

- [job](#)
- [public office](#)

Used in combination with

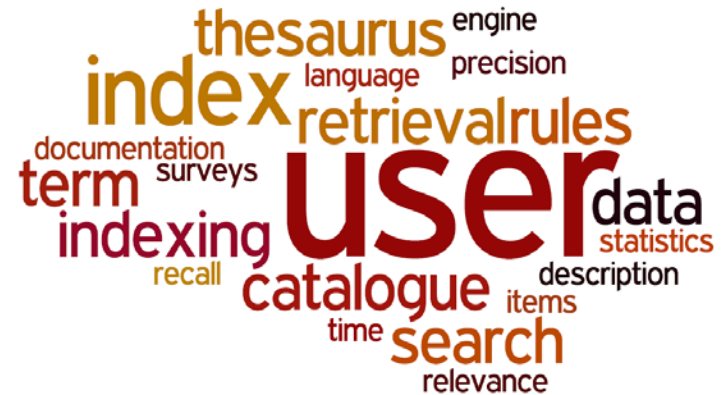
- [structure](#) for [activity structure](#)

Notation

- [3.3.06](#) Work Organization, Job Engineering, Job Satisfaction,

Introduction: Indexing survey data

- Our approach: **user-centred** indexing
- Point of departure:
How are **users** looking for survey data?



Introduction: Indexing survey data

- Users are **not** reusing **entire surveys**

Introduction: Indexing survey data

- Users are **not** reusing **entire surveys**
- Users are looking for data on the **social science constructs** that they are interested in

Introduction: Indexing survey data

- Users are **not** reusing **entire surveys**
- Users are looking for data on the **social science constructs** that they are interested in



Introduction: Indexing survey data

- Thus, users are **not** looking for **entire surveys**, but for results that fit their own research questions
- They find them in particular **measurements of constructs** that have been used in a survey
- These measurements are reflected in the survey **questions** that have been asked



Introduction: Indexing survey data

- For indexing, that means:
 - the indexing level is the **question** (or **variable**) level
 - the primary information source is the **questionnaire**

Introduction: Indexing survey data

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 - the primary information source is the **questionnaire**

QC1	How often do you access the Internet (for example, for sending emails, reading online news, chatting with friends or buying products online)?
(SHOW CARD – READ OUT – ONE ANSWER ONLY)	
	(332)
Several times a day\ All the time (M)	1
Once a day	2
Several times a week	3
Once a week	4
Several times a month	5
Once a month	6
Less often	7
Never	8
DK	9
EB77.2 QE1 TREND SLIGHTLY MODIFIED	
ASK QC2 TO QC6 IF "EVER USE THE INTERNET", CODE 1 TO 7 IN QC1 – OTHERS GO TO QC7 (M)	
QC2	What devices do you use to access the Internet?
(SHOW CARD – READ OUT – MULTIPLE ANSWERS POSSIBLE)	
	(333-339)
Desktop computer	1,
Laptop computer\ Netbook	2,
Tablet computer\ Touchscreen	3,
Smartphone	4,
TV (N)	5,
Other (SPONTANEOUS)	6,
DK	7,
EB77.2 QE3 TREND MODIFIED	

Introduction: Indexing survey data

- Main **challenge** for indexing social science constructs from questionnaires:
 - While the **measurement** can be derived from the questionnaire, the measured **construct** oftentimes cannot (latent constructs)...
 - ... because constructs themselves are not measurable but have to be broken down into measurable properties (**operationalization**)

Introduction: Indexing survey data

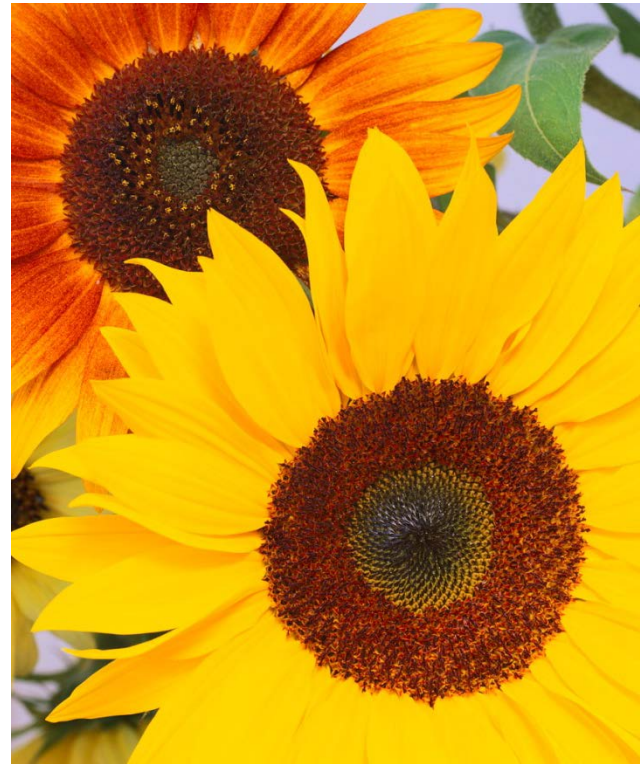
- For Example, a construct such as *education* is not in itself **measurable**, it has to be broken down into its measurable properties
- *“After all, no-one is measuring ‘a table’ [...], but only a specific aspect: e.g. ‘the height of the table’ [...]”* (Schnell et al. 2011, 119, original in German)

Introduction: Indexing survey data

- Creating measurements from constructs is done by **operationalization**
- *Operationalization is the process of specifying the range of observable objects representing the theoretical construct. It defines the **measurement** of the latent constructs. (cf. Schnell et al. 2011, 121)*

Introduction: Indexing survey data

- Conclusion: due to operationalization we have **two subject layers** in surveys: constructs and their measurements
- How to capture them **both** in indexing?



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Ofness and aboutness according to Sara Shatford

Analyzing the Subject of a Picture:
A Theoretical Approach

Sara Shatford

- To analytically capture the two subject levels of survey data, we draw on Sara Shatford's theory on indexing pictures from 1986

ABSTRACT. This paper suggests a theoretical basis for identifying and classifying the kinds of subjects a picture may have, using previously developed principles of cataloging and classification, and concepts taken from the philosophy of art, from meaning in language, and from visual perception. The purpose of developing this theoretical basis is to provide the reader with a means for evaluating, adapting, and applying presently existing indexing languages, or for devising new languages for pictorial materials; this paper does not attempt to invent or prescribe a particular indexing language.

INTRODUCTION

When Leland Stanford used Eadweard Muybridge's photographs to show that a running horse does indeed have all four feet off the ground at some stage in its gallop, a picture, and only a picture, was sufficient to prove the point. A picture, particularly a representational one, can sometimes answer a question quickly and effectively, a question that no purely verbal or textual source could even pretend to answer. However, retrieving a picture that will answer a particular question can be difficult, especially when one is not in a position to create what is needed (as Stanford was) but must rely on existing collections and catalogs of pictures.

Many thesauri and classification schemes have been, and are being, developed to make subject retrieval of pictures possible, but there has been little discussion of principles for subject access to pictures.¹ This article concerned with representational pictures (photographs, drawings,

Ofness and aboutness according to Sara Shatford

- Sara Shatford (Shatford 1986, Shatford Layne 1994) developed a theory of indexing pictures, drawing on different **aspects** and **attributes** that are particularly important for the indexing of pictures
- Of particular importance are the aspects **ofness** and **aboutness**

Ofness and aboutness according to Sara Shatford

- The subject of a picture according to Shatford:
 - Ofness: referring to the concrete and **objective** subject (or **factual** meaning)
 - Aboutness: referring to the abstract and **subjective** subject (or **expressional** meaning)

Ofness and aboutness according to Sara Shatford

“For example, an allegorical image might be *of* a **man** and a **lion**, but be *about* **pride** [...];

or an image *of* a **person crying** might be *about* **sorrow**.”

(Shatford Layne 1994, 584)

Ofness and aboutness according to Sara Shatford

To sum up ...

... **ofness** refers to what is visibly depicted in the picture, while

... **aboutness** refers to an intended meaning that is not visible in the picture, but identifiable on the grounds of **world knowledge**

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The openness and aboutness of survey data

- Shatford's theory can help us to **identify** the **subjects** of survey data in order to **improve**
 - **indexing** of data and
 - **retrieval** of data

The ofness and aboutness of survey data

- The **aboutness** of survey data refers to the construct that the primary investigator intended to investigate



The ofness and aboutness of survey data

- The **ofness** of survey data is the literal manifestation of the operationalization of this construct, as it is found in the questionnaire

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Other (SPONTANEOUS)	6,
DK	7,
EB77.2 QE3 TREND MODIFIED	

The openness and aboutness of survey data

- Example: *During the last week, how often have you been talking to your neighbour about politics?* (Klingemann/Mochmann 1975, 185, original in German)

The ofness and aboutness of survey data

- Ofness: respondents tell us *of* their **talking** about **politics** with their **neighbour**
- Aboutness: respondents tell us *about* their **political interest** and *about* their **relationship to neighbours**

The ofness and aboutness of survey data

- Summing up ofness and aboutness of survey data:
 - Ofness: **concrete or objective** aspects of the measurement found in the questionnaire wording
 - Aboutness: the **abstract or subjective aspects** of the measurement (even if they are not in the question wording)

The ofness and aboutness of survey data

- Why is it important to index aboutness?
- By indexing aboutness, we access the **construct level** of what is being measured
- Fits search behavior of (secondary) users
- Facilitates search if very different question wordings refer to the same construct



The ofness and aboutness of survey data

- Example for the **ofness** of survey data
 - *A country's cultural life is undermined by immigrants* (European Values Study 2008, ZA4800)
 - Ofness: **CULTURE; IMMIGRATION**



The ofness and aboutness of survey data

- Same example for the **aboutness** of survey data:
 - *A country's cultural life is undermined by immigrants* (European Values Study 2008; ZA4800)
 - Aboutness: **ATTITUDE**; **MIGRANT**

Q78 Please look at the following statements and indicate where you would place your views on this scale?

										<input type="text"/> <input type="text"/> (v268)																												
A.	Immigrants take jobs away from natives in a country					Immigrants do not take jobs away from natives in a country					DK	NA																										
	1	2	3	4	5	6	7	8	9	10	88	99																										
<table border="0"> <tr> <td>B.</td> <td colspan="5">A country's cultural life is undermined by immigrants</td> <td colspan="5">A country's cultural life is not undermined by immigrants</td> <td>DK</td> <td>NA</td> </tr> <tr> <td></td> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> <td>88</td> <td>99</td> </tr> </table>													B.	A country's cultural life is undermined by immigrants					A country's cultural life is not undermined by immigrants					DK	NA		1	2	3	4	5	6	7	8	9	10	88	99
B.	A country's cultural life is undermined by immigrants					A country's cultural life is not undermined by immigrants					DK	NA																										
	1	2	3	4	5	6	7	8	9	10	88	99																										
										<input type="text"/> <input type="text"/> (v269)																												
C.	Immigrants make crime problems worse					Immigrants do not make crime problems worse					DK	NA																										
	1	2	3	4	5	6	7	8	9	10	88	99																										
<table border="0"> <tr> <td>D.</td> <td colspan="5">Immigrants are a strain on a country's welfare system</td> <td colspan="5">Immigrants are not a strain on a country's welfare system</td> <td>DK</td> <td>NA</td> </tr> <tr> <td></td> <td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td> <td>88</td> <td>99</td> </tr> </table>													D.	Immigrants are a strain on a country's welfare system					Immigrants are not a strain on a country's welfare system					DK	NA		1	2	3	4	5	6	7	8	9	10	88	99
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	1	2	3	4	5	6	7	8	9	10	88	99																										
										<input type="text"/> <input type="text"/> (v270)																												
										<input type="text"/> <input type="text"/> (v271)																												

The ofness and aboutness of survey data

- Identifying aboutness of survey data, is not easy ...



The ofness and aboutness of survey data

- Identifying aboutness requires ...

The ofness and aboutness of survey data

- Identifying aboutness requires ...
... to examine the **context** of the question,

The ofness and aboutness of survey data

- Identifying aboutness requires ...
 - ... to examine the **context** of the question,
 - ... to have **field knowledge**

The ofness and aboutness of survey data

- Identifying aboutness requires ...
 - ... to examine the **context** of the question,
 - ... to have **field knowledge**
 - ... and **data literacy**

The ofness and aboutness of survey data

- Identifying aboutness requires ...
 - ... to examine the **context** of the question,
 - ... to have **field knowledge**
 - ... and **data literacy**
- This corresponds to the **knowledge** needed to index the aboutness of a picture (Shatford 1984)

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How to index ofness and aboutness

We apply a concept of syntactic indexing, based on the theory of ofness and aboutness:

- **Ofness** can be captured by a simple combination of thesaurus terms (**term linking**)
- **Aboutness** can be captured by combining directive and subject terms (**role operators**)

How to index ofness and aboutness

- **Term linking** and **role operators** are known methods of syntactic indexing (e.g. Lancaster 1998)
- We combine subject terms (e.g. **CORRUPTION**) with directive terms (e.g. **ATTITUDE, EXPERIENCE**)

How to index ofness and aboutness

- The term linking and role operators allow for identifying **measurable constructs** with the indexing, like
 - *attitudes towards corruption*
 - *experience with corruption*



How to index ofness and aboutness

Social Science Construct

Contents/topics (**subject**)

- any subject area relevant in social science
- E.g. work, family religion, education

Attributes (**direction**):

- Cognition
- Evaluation
- Affection
- Action
- *[objective characteristics]*

Measurable unit

How to index ofness and aboutness

Subject terms

- Specify the contents of the measurement
- As specific as possible
- Combinations of terms, if necessary

Directive terms

- Specify the attributes of the measurement
- Limited heterogeneity in directive terms to facilitate faceted retrieval

How to index ofness and aboutness

Examples for directive terms:

- **Cognition**

- PERCEPTION
- KNOWLEDGE
- AWARENESS
- INTEREST
- BELIEF
- ORIENTATION

- **Evaluation**

- ATTITUDE
- PREFERENCE
- JUDGMENT
- PREJUDICE
- SATISFACTION
- ACCEPTANCE/APPROVAL
- REJECTION/REFUSAL

- **Affection**

- MOOD
- FEAR
- ANGER/ANNOYANCE
- HAPPINESS
- HATE
- LOVE

- **Action**

- BEHAVIOR
- USE/UTILIZATION
- CHOICE
- EXPERIENCE
- INTERACTION
- COMMUNICATION
- CONTACT

How to index ofness and aboutness

- Linking **subject terms** captures ofness; linking them with **directive terms** reveals the aboutness
- Each **directive** and **subject** term combination represents a **measurable unit** of interest to the secondary researcher



How to index ofness and aboutness



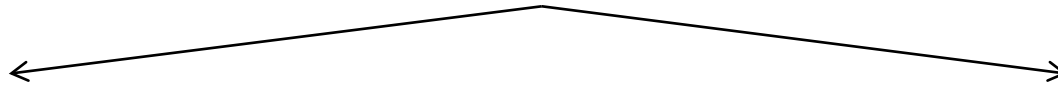
How to index ofness and aboutness

Measurable Unit (e.g. survey question)



How to index ofness and aboutness

Measurable Unit (e.g. survey question)



subject term(s) (ST)

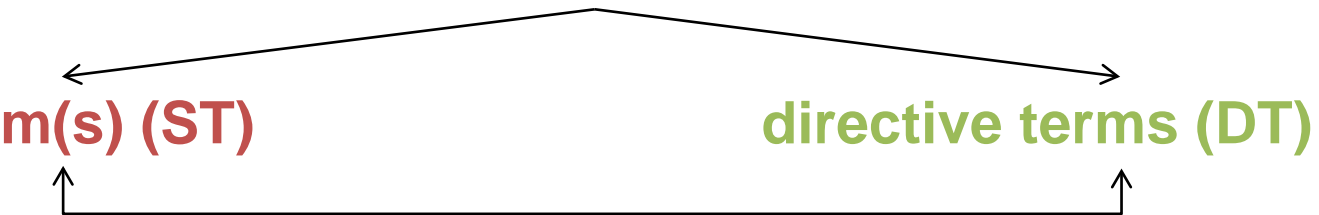
directive terms (DT)

How to index ofness and aboutness

Measurable Unit (e.g. survey question)

subject term(s) (ST)

directive terms (DT)



Precoordination/syntactic indexing
= linked terms that are specified by role operators

How to index ofness and aboutness

Measurable Unit (e.g. survey question)

subject term(s) (ST)

directive terms (DT)

Precoordination/syntactic indexing
= linked terms that are specified by role operators

Aboutness of survey questions



How to index ofness and aboutness

„**There is corruption** in the in the national **public institutions** in Germany.“ (Eurobarometer 76.1; ZA5565)

Directive term: **PERCEPTION**

Subject term(s): **CORRUPTION, PUBLIC INSTITUTIONS**

Syntactic Indexing: **PERCEPTION; CORRUPTION; PUBLIC INSTITUTIONS**

„**Are you personally affected** by **corruption** in your daily activities?“ (Eurobarometer 76.1; ZA5565)

Directive term: **EXPERIENCE**

Subject term(s): **CORRUPTION; EVERYDAY LIVE**

Syntactic Indexing: **EXPERIENCE; CORRUPTION; EVERYDAY LIVE**



How to index ofness and aboutness

„**There is corruption** in the in the national **public institutions** in Germany.“ (Eurobarometer 76.1; ZA5565)

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Ofness

„**Are you personally affected** by **corruption** in your daily activities?“ (Eurobarometer 76.1; ZA5565)

Directive term: **EXPERIENCE**

Subject term(s): **CORRUPTION; EVERYDAY LIVE**

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Aboutness

„**Are you personally affected** by **corruption** in your daily activities?“ (Eurobarometer 76.1; ZA5565)

Directive term: **EXPERIENCE**

Subject term(s): **CORRUPTION; EVERYDAY LIVE**

Syntactic Indexing: **EXPERIENCE; CORRUPTION; EVERYDAY LIVE**



How to index ofness and aboutness

„The practice of **Islam should be restricted** in Germany.“ (ALLBUS 2012; ZA4614)

Directive term: **ATTITUDE**

Subject term(s): **ISLAM; RELIGIOUS FREEDOM**

Syntactic Indexing: **ATTITUDE; ISLAM; RELIGIOUS FREEDOM**

„**The presence** of **Muslims** in Germany **leads to conflicts**.“ (ALLBUS 2012; ZA4614)

Directive term: **PERCEPTION / EXPECTATION**

Subject term(s): **MUSLIM; RELIGIOUS CONFLICT**

Syntactic Indexing: **PERCEPTION; ISLAM; RELIGIOUS CONFLICT**

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Ofness and aboutness in retrieval

- The system of syntactic indexing allows for various **faceting** mechanisms in retrieval:
 - We can offer facets by our two role operators (**subject** and **directive** terms), e.g. as “Refine by subject” and “Refine by intention”
 - We can offer facets with **linked terms** that allow for retrieval of measurements, e.g. as “Refine by concept/construct”

Your search: 'middle east' in all fields (English contents)

 No groups found.
 No products found.
 Found studies: 20

[1](#) | [2](#)

Select	No. ↑↓	Title ↑↓	Collection Date ↑↓	Order Download
<input type="checkbox"/>	1	ZA4262 Transatlantic Trends 2005	30.05.2005 - 17.06.2005	
<input type="checkbox"/>	2	ZA4218 Worldviews 2001 (Transatlantic Trends)	06.2002 - 07.2002	
<input type="checkbox"/>	3	ZA2691 Panel of the University of the Arts in Berlin 1975 - 1995	08.1975 - 03.1995	
<input type="checkbox"/>	4	ZA2561 Czechoslovakian 1990 Post-Election Survey	10.1990 - 11.1990	
<input type="checkbox"/>	5	ZA5011 Lines of Conflict of Egyptian Society 1986-1988: Remigration, Segregation, Islam (Household Census of Six Egyptian Villages: Household Data)	05.1987 - 07.1988	
<input type="checkbox"/>	6	ZA5012 Lines of Conflict of Egyptian Society 1986-1988: Remigration, Segregation, Islam (Household Census in 6 Egyptian Villages: Migrant Data)	05.1987 - 07.1988	
<input type="checkbox"/>	7	ZA5023 Lines of Conflict of the Egyptian Society 1986-1988: Remigration, Segregation, Islam (Wives of Returned Migrant Workers)	05.1987 - 07.1987	
<input type="checkbox"/>	8	ZA2446 Attitudes to Security Policy in the Federal Republic (June 1986)	06.1986 - 06.1986	
<input type="checkbox"/>	9	ZA1400 High School Graduates in Schleswig-Holstein 1981	04.1981 - 05.1981	

[Refine search / narrow results](#)
Refine by topic of study

- [International politics \(19\)](#)
- [Conflict, security and peace \(18\)](#)
- [Society, culture \(10\)](#)

Refine by questions
Refine by subject

- [Middle East \(20\)](#)
- [Conflict \(19\)](#)
- [Israel \(19\)](#)
- [Peace \(19\)](#)
- [Palestinian State \(19\)](#)
- [USA \(18\)](#)
- [Egypt \(17\)](#)

Refine by intention

- [Attitude \(15\)](#)
- [Behaviour \(12\)](#)
- [Knowledge \(9\)](#)

Refine by country

- [USA \(15\)](#)
- [Israel \(10\)](#)
- [France \(8\)](#)
- [Australia \(3\)](#)

Refine by time period

- [2003 \(10\)](#)
- [2012 \(5\)](#)
- [2008 \(5\)](#)
- [2010 \(3\)](#)





Ofness and aboutness in retrieval

- Syntactic indexing at the variable level and faceting mechanisms in retrieval are useful for:
 - **question data bases**
 - Enabling search for specific measurements when designing questionnaires.
 - **multilingual documentation of questionnaires**
 - Enabling secondary use of foreign data if no English translation of the questionnaire is available.

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Conclusion

- Indexing survey data requires to consider **different subject levels**
- The **theory of ofness and aboutness** is suitable to capture the different levels
- **Use of a syntax** with term linking and role operators enables systematic indexing at the aboutness level

Conclusion

- Term linking and role operators enable us to make **measurable units searchable** for secondary researchers
- Syntactic indexing of survey data allows for sophisticated **faceted searching**

Thank you for your attention!

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References

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