
Forschungszentrum Karlsruhe
in der Helmholtz-Gemeinschaft

Grid @ Forschungszentrum Karlsruhe: GridKa and GGUS

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Holger Marten
(for the GridKa and GGUS teams)

<http://www.gridka.de>

The Grid Computing Centre Karlsruhe GridKa

Requested as a Regional Data and Computing Centre by 41 HEP user groups in 19 German universities and research institutions.

Founded in 2001 as part of the computing centre of Forschungszentrum Karlsruhe.

Main goals

- test environment for LHC (**ALICE, ATLAS, CMS, LHCb**)
- LHC Tier-1 in 2007+
- production environment for non-LHC (**BaBar, CDF, D0, Compass**)
- environment for Grid R&D (**CrossGrid, LCG, EGEE, ...**)
- user support, services, education & training
- grid environment for other sciences (astrophysics, bio-informatics...)

High Energy Physics experiments served by GridKa



Atlas



LHC experiments



BABAR

(SLAC, USA)



(FNAL, USA)

• Committed to Grid Computing
• Have real data already today



(FNAL, USA)

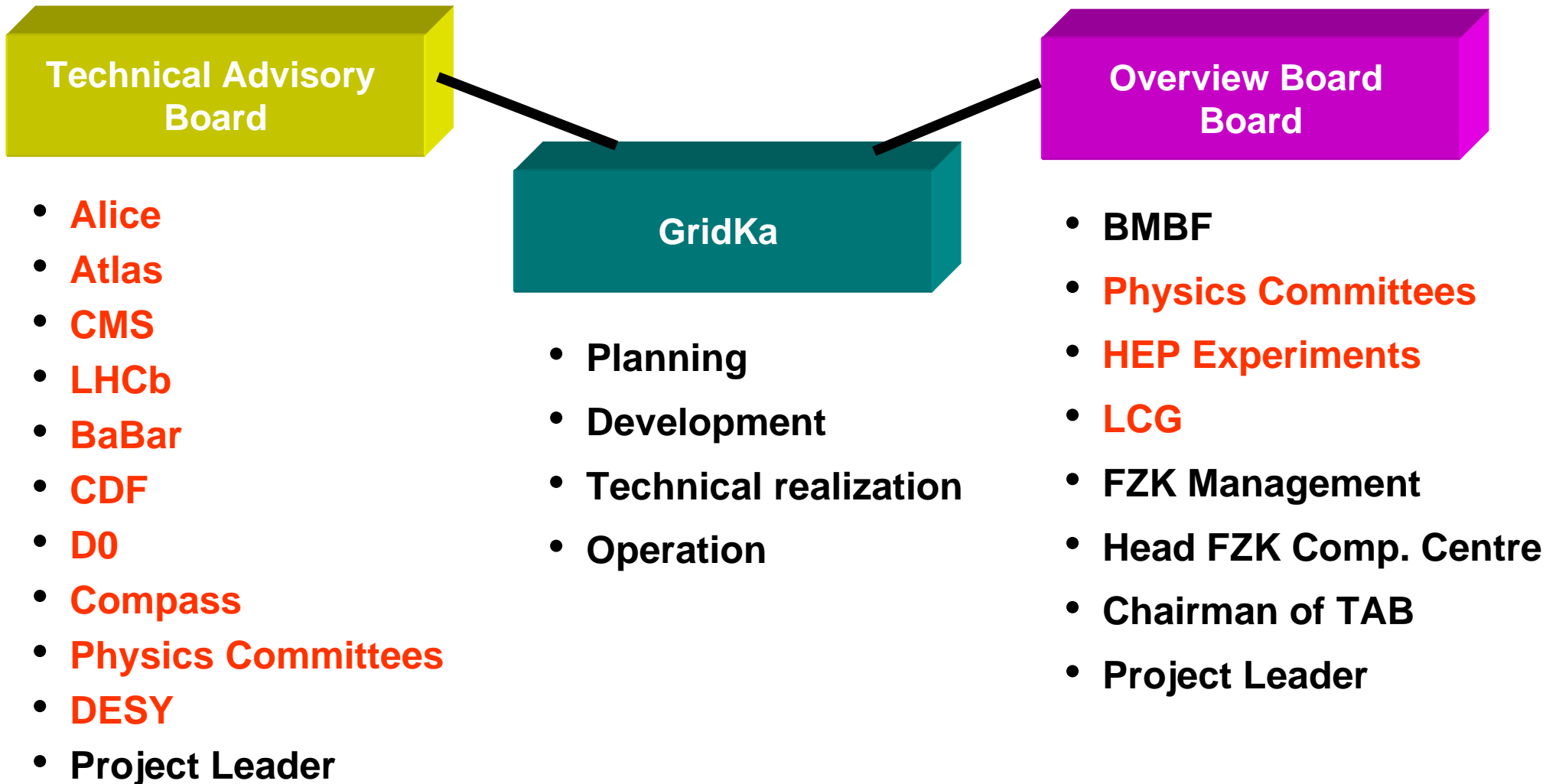


(CERN)

non-LHC experiments

Other sciences later

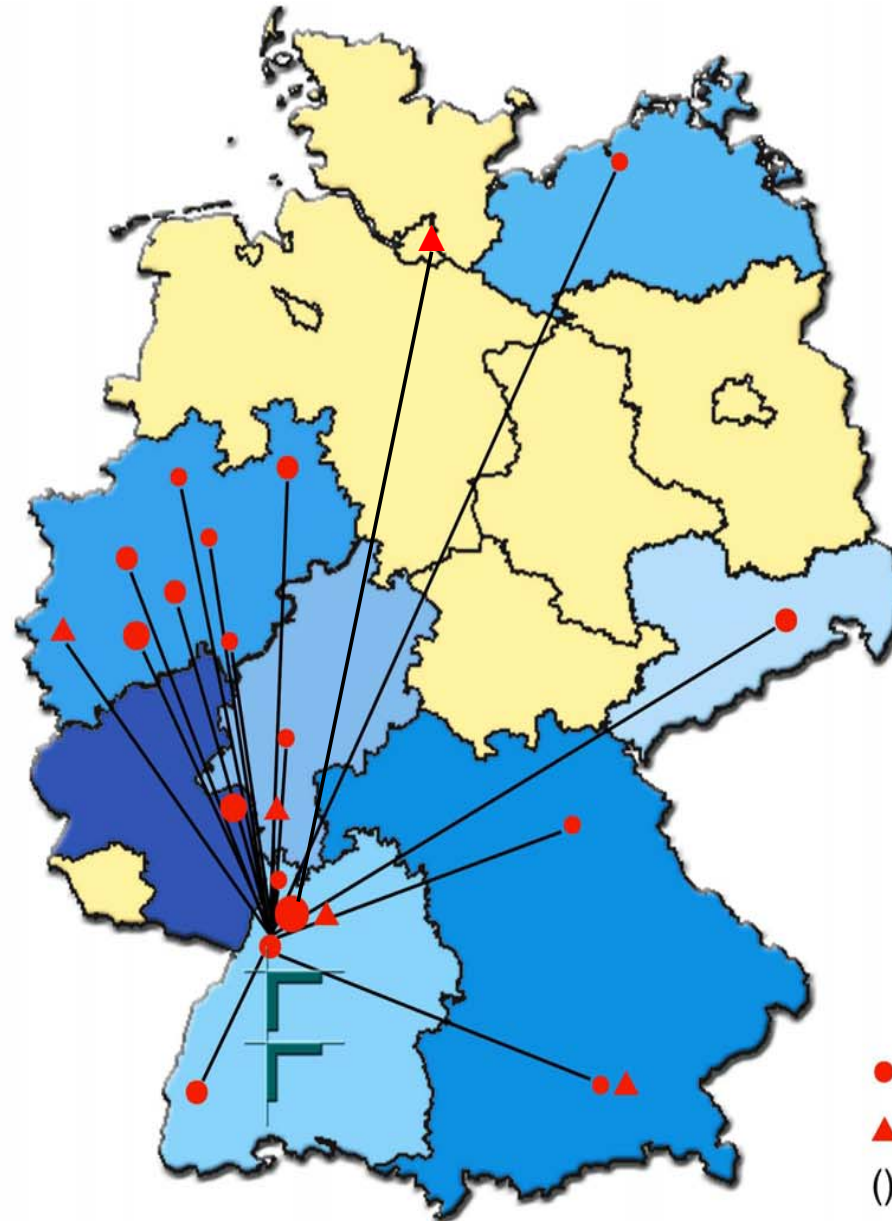
GridKa Project Organization



Forschungszentrum Karlsruhe in der Helmholtz-Gemeinschaft

German Users of GridKa

- Aachen (4) ●
- Bielefeld (2) ●
- Bochum (2) ●
- Bonn (3) ●
- Darmstadt (1) ▲
- Dortmund (1) ●
- Dresden (2) ●
- Erlangen (1) ●
- Frankfurt (1) ●
- Freiburg (2) ●
- Hamburg (1) ▲
- Heidelberg (1) ▲ (6) ●
- Karlsruhe (2) ●
- Mainz (3) ●
- Mannheim (1) ●
- München (1) ● (5) ▲
- Münster (1) ●
- Rostock (1) ●
- Siegen (1) ●
- Wuppertal (2) ●



22 institutions
44 user groups
350 scientists

- University
- ▲ other research institutions
- () Number of working groups

GridKa in the network of international Tier-1 centres



Canada:	TRIUMPF, Vancouver
France:	IN2P3, Lyon
Germany:	Forschungszentrum Karlsruhe
Italy:	CNAF, Bologna
North Europe:	NDGF, Nordic DataGrid Facility
Spain:	PIC, Barcelona
Taiwan:	Academia Sinica, Taipei
The Netherlands:	NIKHEF/SARA, Amsterdam
UK:	Rutherford Laboratory, Chilton
USA:	Fermi Laboratory, Batavia, IL
USA:	BNL



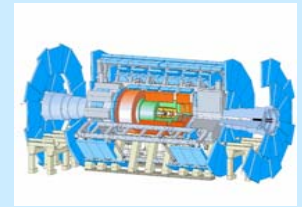
desktops
portables

small
centres

Tier-2^{go}

RAL

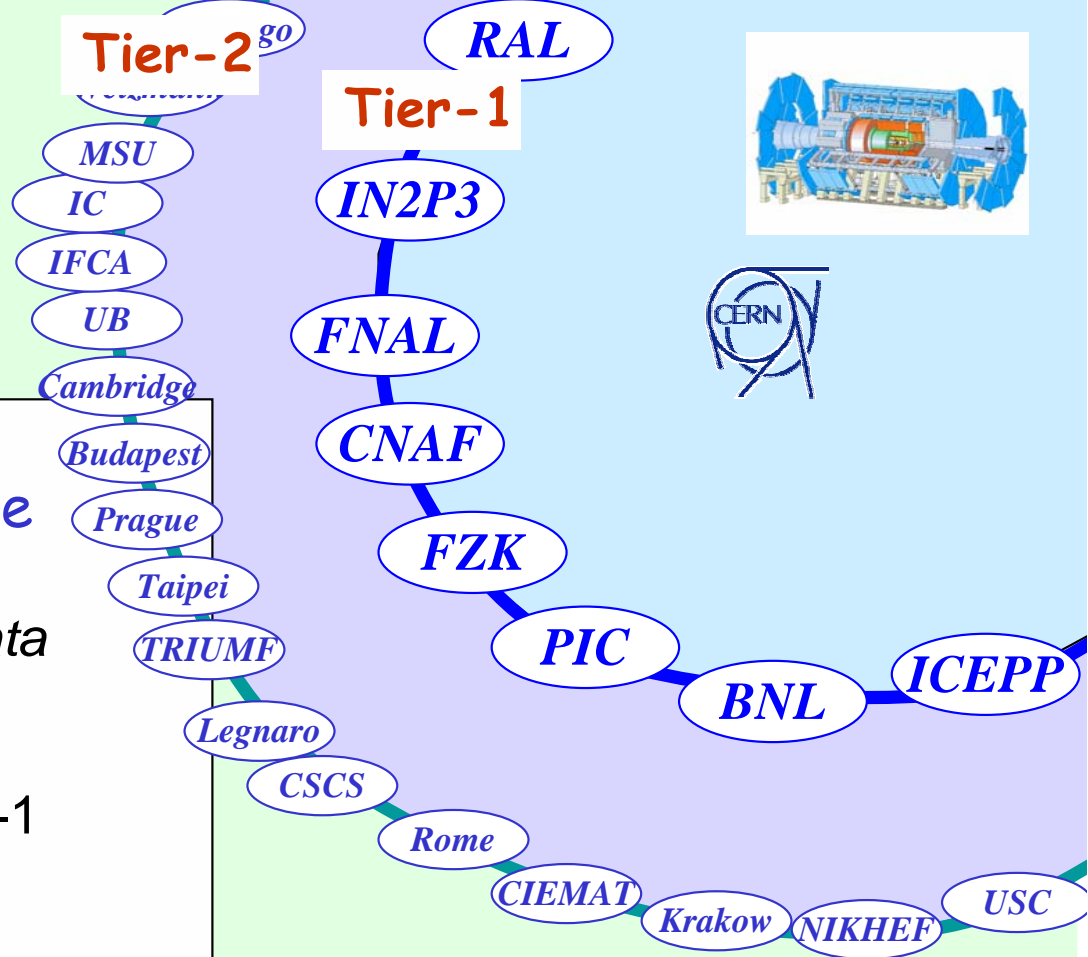
Tier-1



The fifth LHC subproject

LHC Computing Model (simplified!!)

- Tier-0 - the accelerator centre
 - Filter → *raw data*
 - Reconstruction → *summary data (ESD)*
 - Record *raw data* and *ESD*
 - Distribute *raw* and *ESD* to Tier-1
- Tier-1 -
 - Permanent storage and **management** of *raw*, *ESD*, calibration data, meta-data, analysis data and databases → **grid-enabled data service**
 - Data-heavy analysis
 - Re-processing raw → ESD
 - National, regional support



"online" to data acquisition process

- high availability (24h x7d)
- managed mass storage
- long-term commitment
- resources: 50% of "average Tier-1"



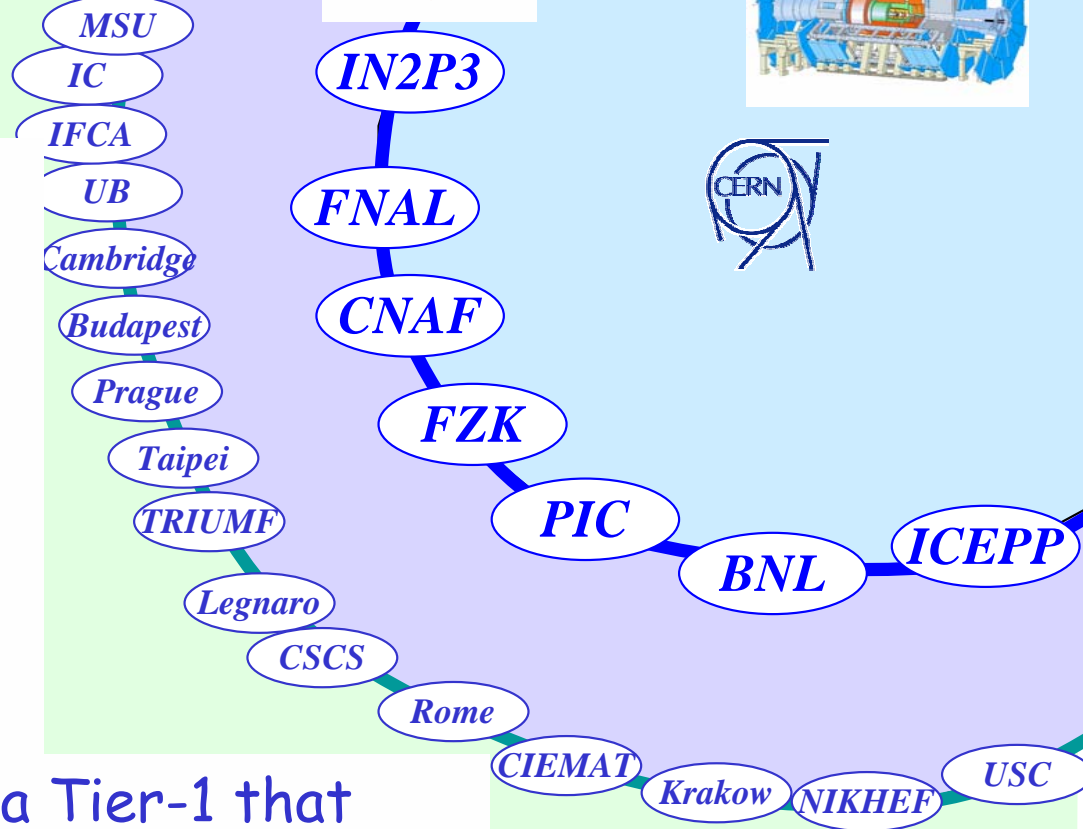
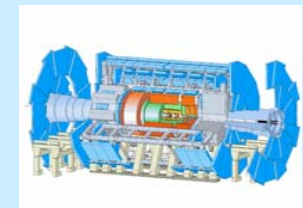
desktops
portables

small
centres

Tier-2^o

RAL

Tier-1



- Tier-2 -
 - Well-managed disk storage
 - grid-enabled
 - Simulation
 - End-user analysis – batch and interactive
 - High performance parallel analysis (PROOF?)

- Each Tier-2 is associated with a Tier-1 that
 - Serves as the primary data source
 - Takes responsibility for long-term storage and management of all of the data generated at the Tier-2 (grid-enables mass storage)
 - May also provide other support services (grid expertise, software distribution, maintenance, ...)

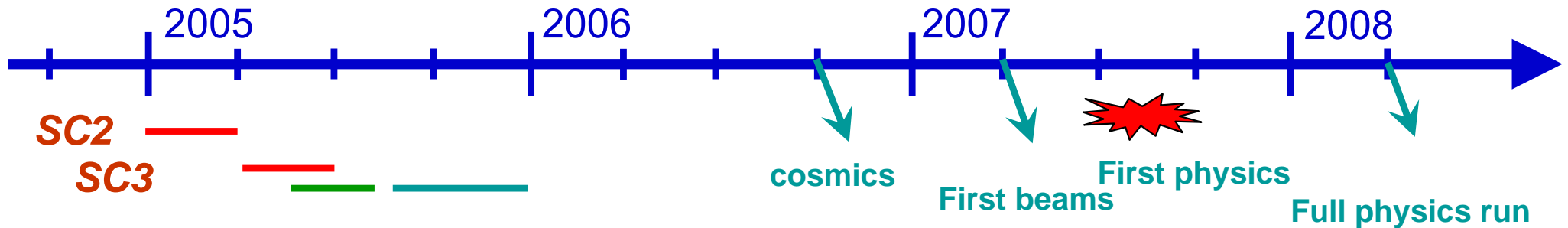
Stepwise extension of GridKa resources

	Oct 2004	Apr 2005	Oct 2005	% of 2008
Processors	1070	1280	1550	40 %
Compute power / kSI2k	920	1200	1500	18 %
Disk [TB]	220	270	310	8 %
Tape [TB]	375	475	500	11 %
Internet [Gb/s]	10	10	10	50 %

- extension of resources every 6 months (2001-2005)
- heterogeneous environment, PIII@1,26 GHz, ..., PIV@3,06, ... Opteron 246
- 310 TB Disk is usable disk space, ~2550 disk drives
- installed with SC3.0.4, LCG 2_6_0
- available via Grid together with ~140 other installations in Europe (EGEE)

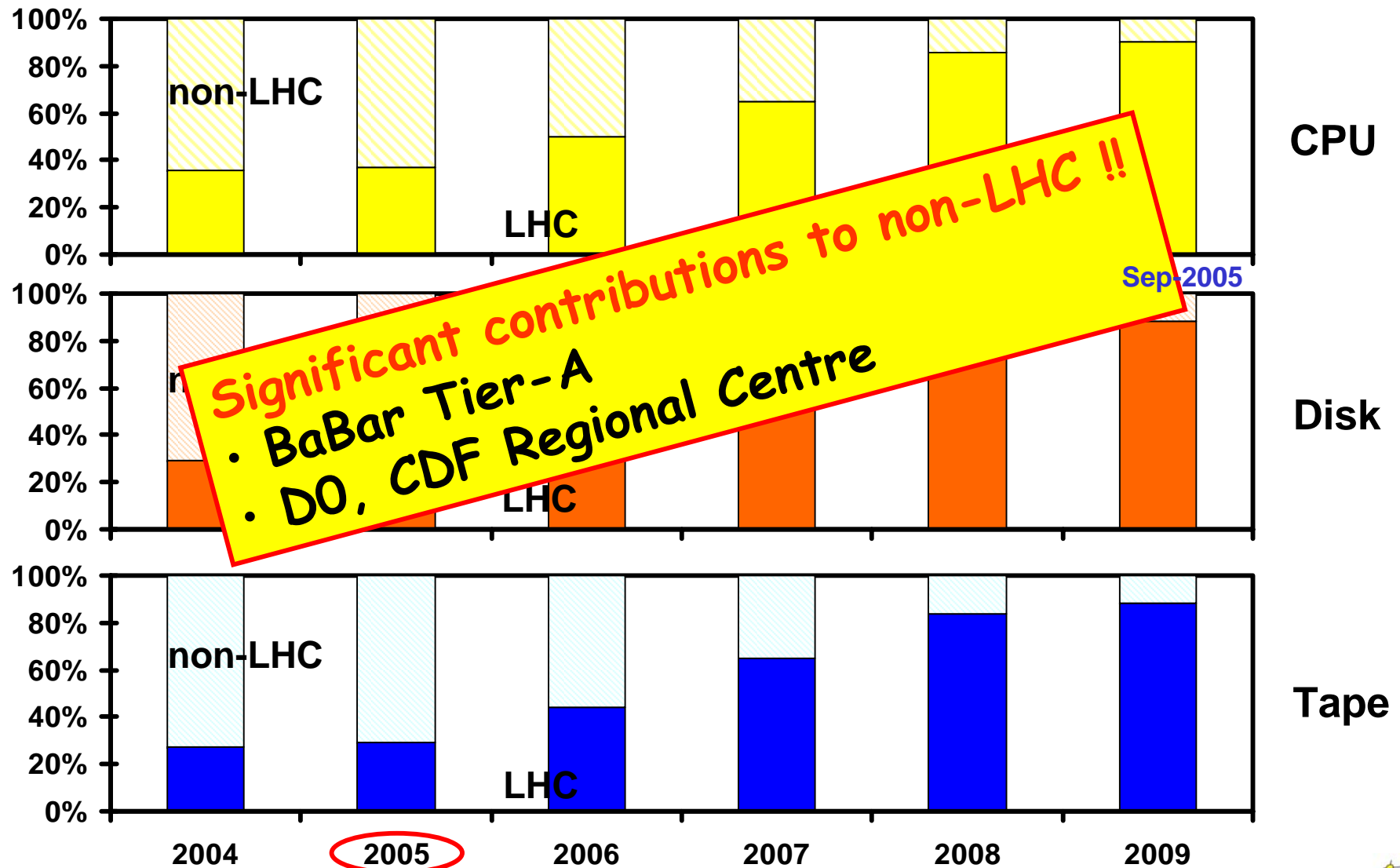
Requested resources at GridKa (LHC + non-LHC)

	2005	2006	2007	2008	2009
CPU [kSI2k]	1440	2020	3080	8300	12780
Disk [TB]	310	640	1390	3860	5880
Tape [TB]	500	960	1830	4460	8700
WAN [Gb/s]	10	10	10	20	20

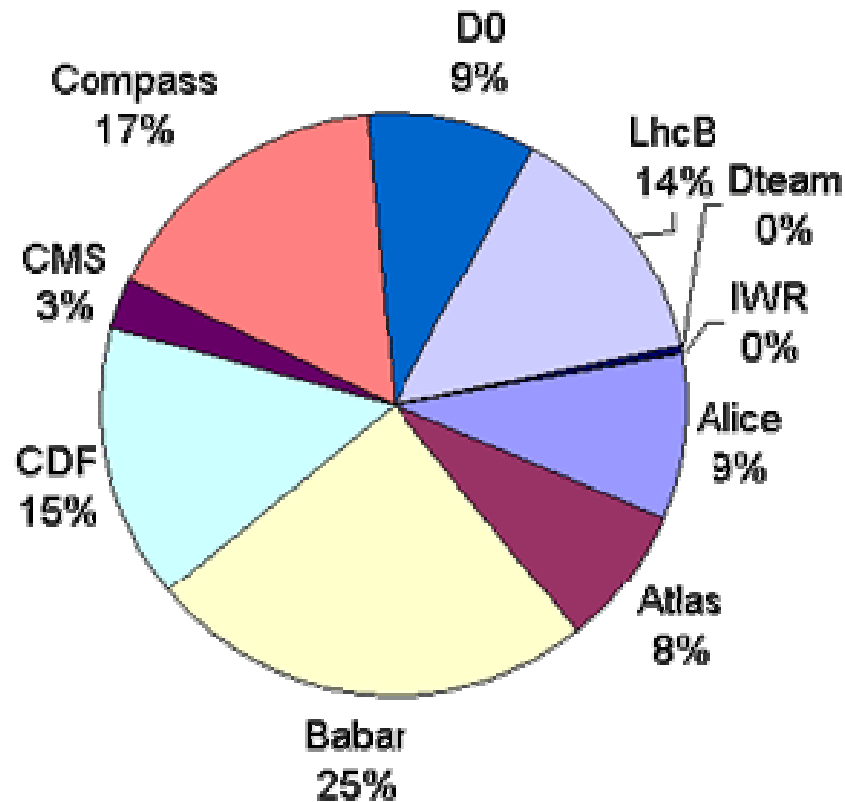


SC = Service Challenge (between Tier-0/1/2)

Distribution of planned resources at GridKa



Usage of GridKa 2004



LHC	34%
nLHC	66%

Processor usage [h]	4.183.000
Number of jobs	1.442.000

Work done at GridKa as a computing centre

Infrastructure planning (floor space, electricity, cooling)

Resource planning, procurement, installation, exchange

Development of tools (installation, monitoring, inventory db,...)

Software installation & upgrades (OS, micro codes, ...)

Connection of disk & tape systems (TSM, dCache,...)

Batch system management

Security

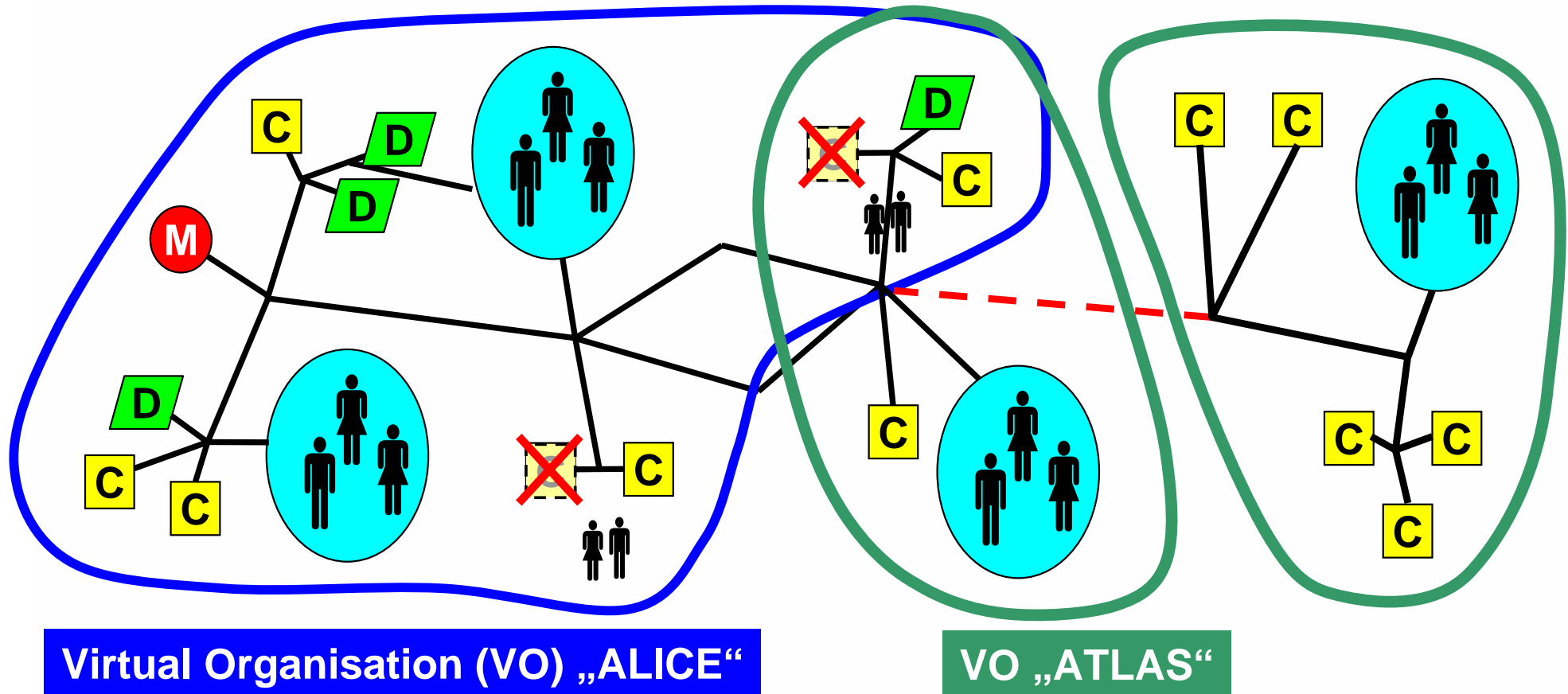
User support

Access & throughput optimization

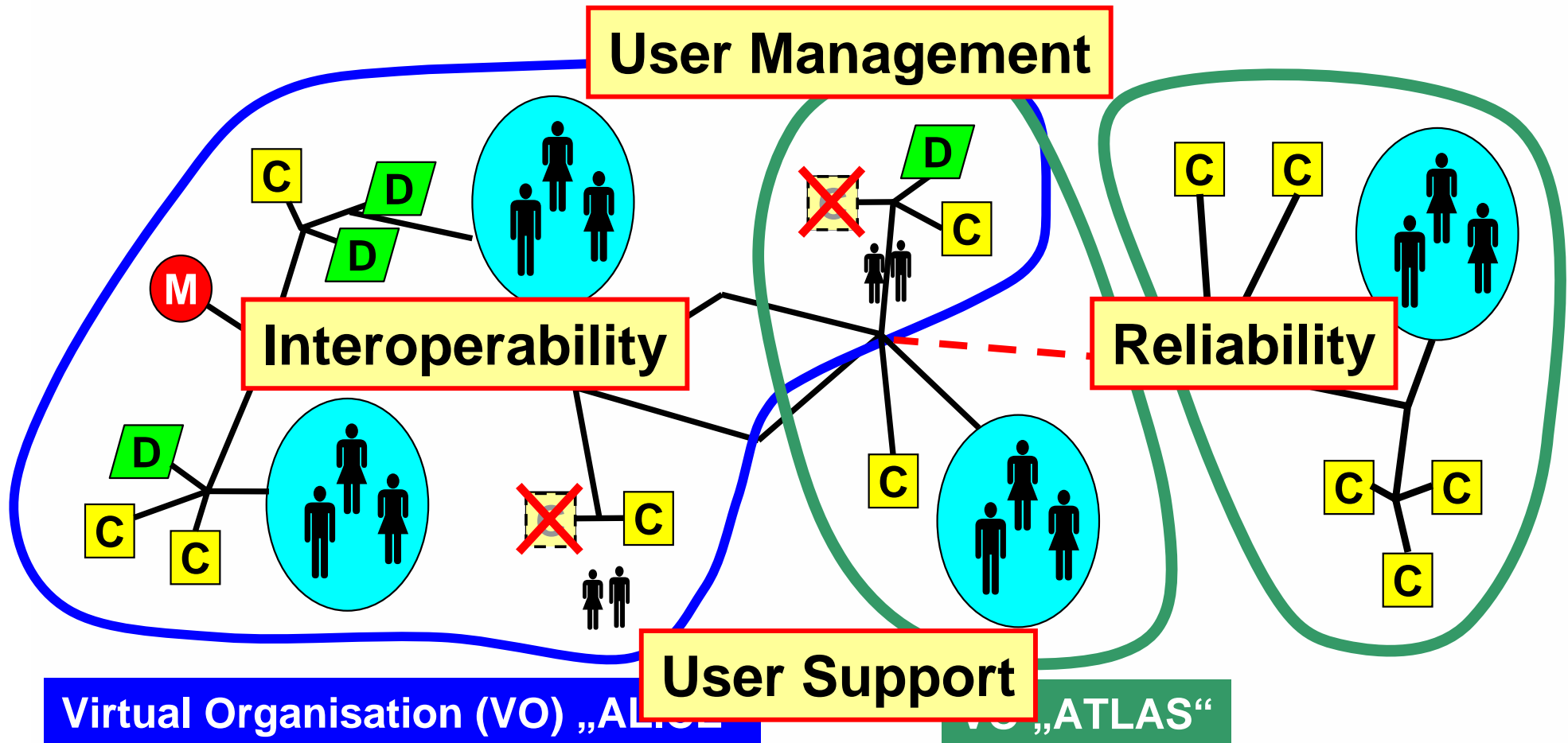
LCG installations and Service Challenges

... plus huge effort for grid operation

Global (Grid) operation



Global (Grid) operation



This thing should be global, dynamic and virtual

Within a four year programme (started in April 2004):

- **Build, deploy and operate a consistent, robust and secure grid that attracts new computing resources**
- **Improve and maintain the middleware in order to deliver a reliable service to users**
- **Attract new users from science and industry and ensure training and support for them**



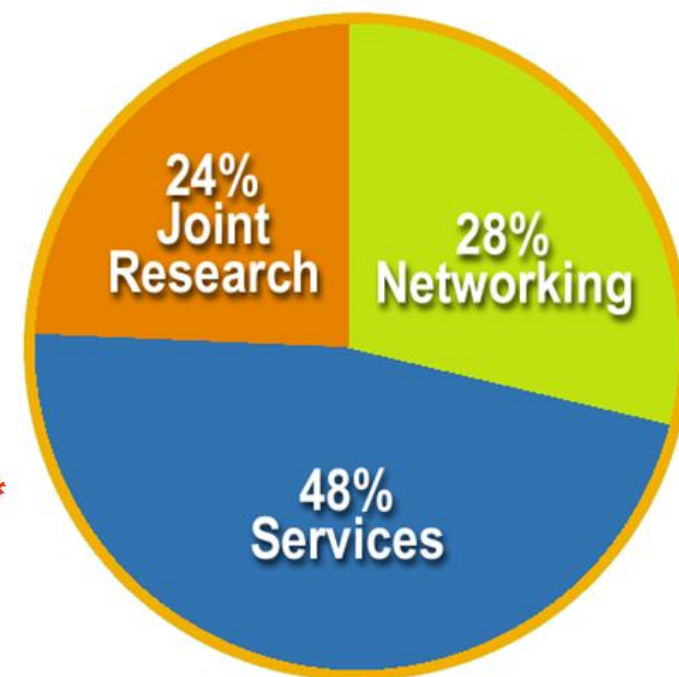
profit



- **Network Activities**
 - NA1: Project Management
 - NA2: **Dissemination and Outreach ***
 - NA3: **User Training and Induction ***
 - NA4: Application Identification and Support
 - NA5: **Policy and International Cooperation ***

- **Service Activities**
 - SA1: **Grid Support, Operation and Management ***
 - SA2: Network Resource Provision

- **Joint Research Activities**
 - JRA1: Middleware Reengineering + Integration
 - JRA2: Quality Assurance
 - JRA3: **Security ***
 - JRA4: Network Services Development

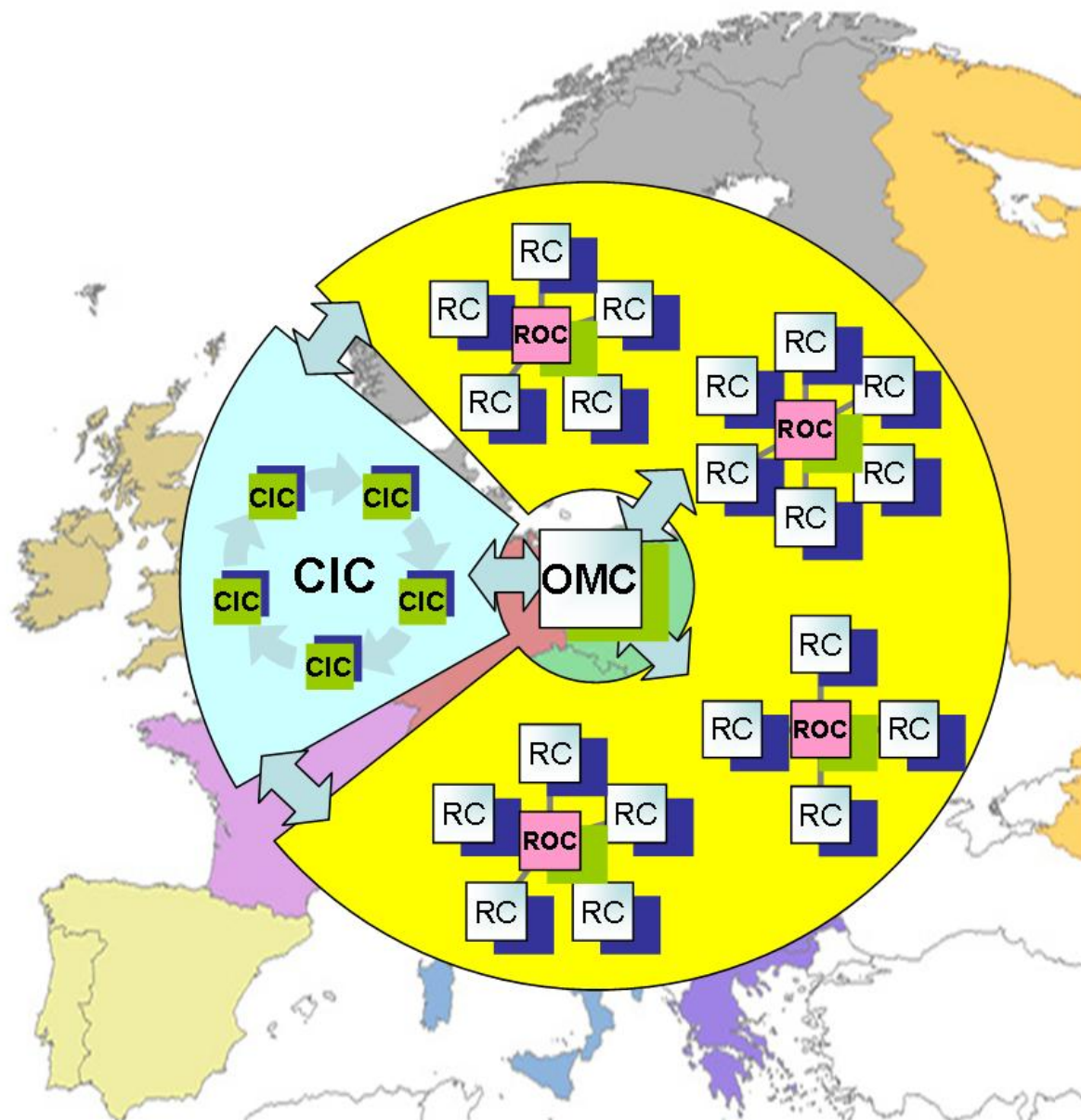


Emphasis in EGEE is on operating a production grid and supporting the end-users

* Forschungszentrum Karlsruhe involved



- 70 leading institutions in 27 countries, federated in regional Grids
- ~32 M Euros EU funding for first 2 years starting 1st April 2004
- Leveraging national and regional grid activities
- Promoting scientific partnership outside EU



Operations Management Centre (OMC)

- At CERN – coordination etc

Core Infrastructure Centres (CIC)

- Manage daily grid operations – oversight, troubleshooting
- Run essential infrastructure services
- Provide 2nd level support to ROCs
- UK/I, Fr, It, CERN, + Russia (M12)
- Taipei also run a CIC

Regional Operations Centres (ROC)

- Act as front-line support for user and operations issues
- Provide local knowledge and adaptations
- One in each region – many distributed

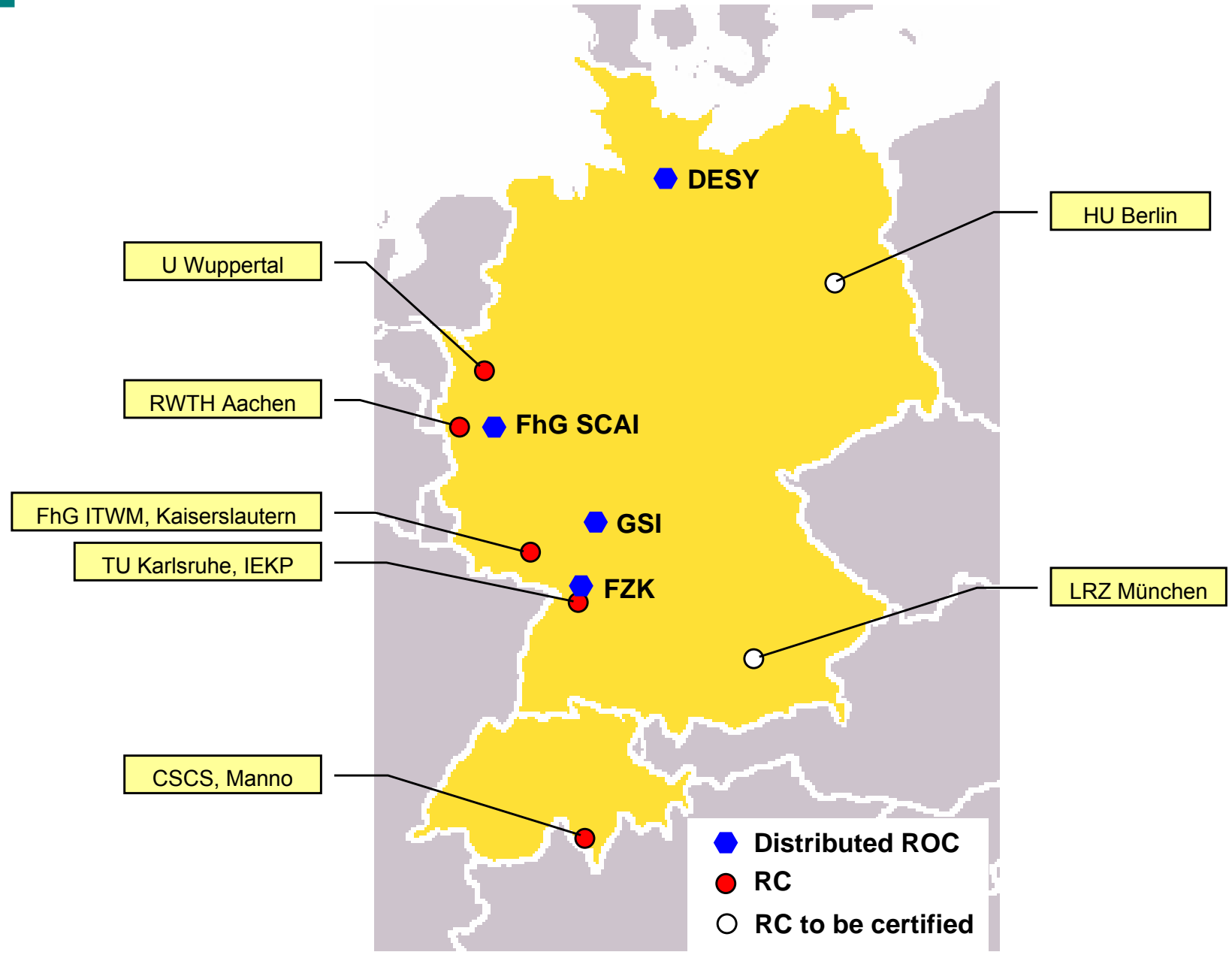
Resource Centres (RC)

- The sites providing resources

User Support Centre (GGUS)

- In FZK – manage PTS – provide single point of contact (service desk)

Centres in D/CH contributing to the EGEE infrastructure



Resource allocation policy in D/CH

ROC management

	CSCS	DESY	FZK	GSI	FhG SCAI	FhG ITWM
HEP	yes	yes	yes	yes		On demand
Bio Medicine					yes	
Earth Science					yes	
Computational Chemistry						
Astrophysics			yes (MAGIC)			
Others		Synchrotron XFEL				
CPUs	20	88	1550	336	30	48

- 19 supported global and regional VOs
- about 97% of resources for HEP

Tasks for Grid Operations in the federation

Development of policies for

- **User registration**
- **Registration and certification of new sites**
- **Resource allocation**
- **Grid security & incident response**
- ...

Development of methods and tools

- **Implement the above policies and refine them**
- **Middleware roll-out**
- **Site functional tests**
- **Resource monitoring**
- **User & Operations Support**
- **Weekly operations meetings**
- ...

Site Functional Tests report

2005-09-25 -- latest reports

[Help page](#)
[Configure view](#)

Test summary

	SD	JL	JS	CT	OK	total
dteam	22	7	8	11	120	168

Colours definition

SD	Scheduled downtime	#a3a3a3
JL	Job list match failed	#aab3ff
JS	Job submission failed	#f4876b
CT	Critical tests failed	#f9d48e
NT	Non-critical tests failed	#f2f98e
OK	OK	#b2f98e

Test abbreviations

cs	CSH test
swdir	VO software directory
rgma	R-GMA
wn	WN host name
ver	Software Version (WN)
ca	CA certs version
rm	Replica Management
votag	VO Tag management
js	Job submission
bi	BrokerInfo
apel	Apel test

	St.	Region	Site Name	Site CE	VO dteam												
					St.	js	wn	ver	ca	rgma	bi	cs	rm	apel	votag	swdir	
1.	OK	SouthEasternEurope	AEGIS01-PHY-SCL	ce.phy.bg.ac.yu	OK	O	I	O	O	O	O	O	O	O	W	O	O
2.	JS	Canada	ALBERTA-LCG2	lgce01.nic.ualberta.ca	JS	X	I	O	O	O	O	O	O	O	W	W	O
3.	OK	China	BEIJING-LCG2	lcg002.ihep.ac.cn	OK	O	I	O	O	X	O	O	O	O	W	O	O
4.	OK	SouthEasternEurope	BG-INSRNE	ce1.inrne.bas.bg	OK	O	I	O	O	O	O	O	O	O	W	O	O
5.	OK	SouthEasternEurope	DC01-ITD	ce001.widh...	OK	O	I	O	O	O	O	O	O	O	W	O	O

GermanGrid CA (GridKa-CA)

Delivers X.509 certificates for German users, hosts & applications

2001: supported / connected to DataGrid



2002: continued within CrossGrid



2004: contributes to EGEE



Became member of EUGridPMA

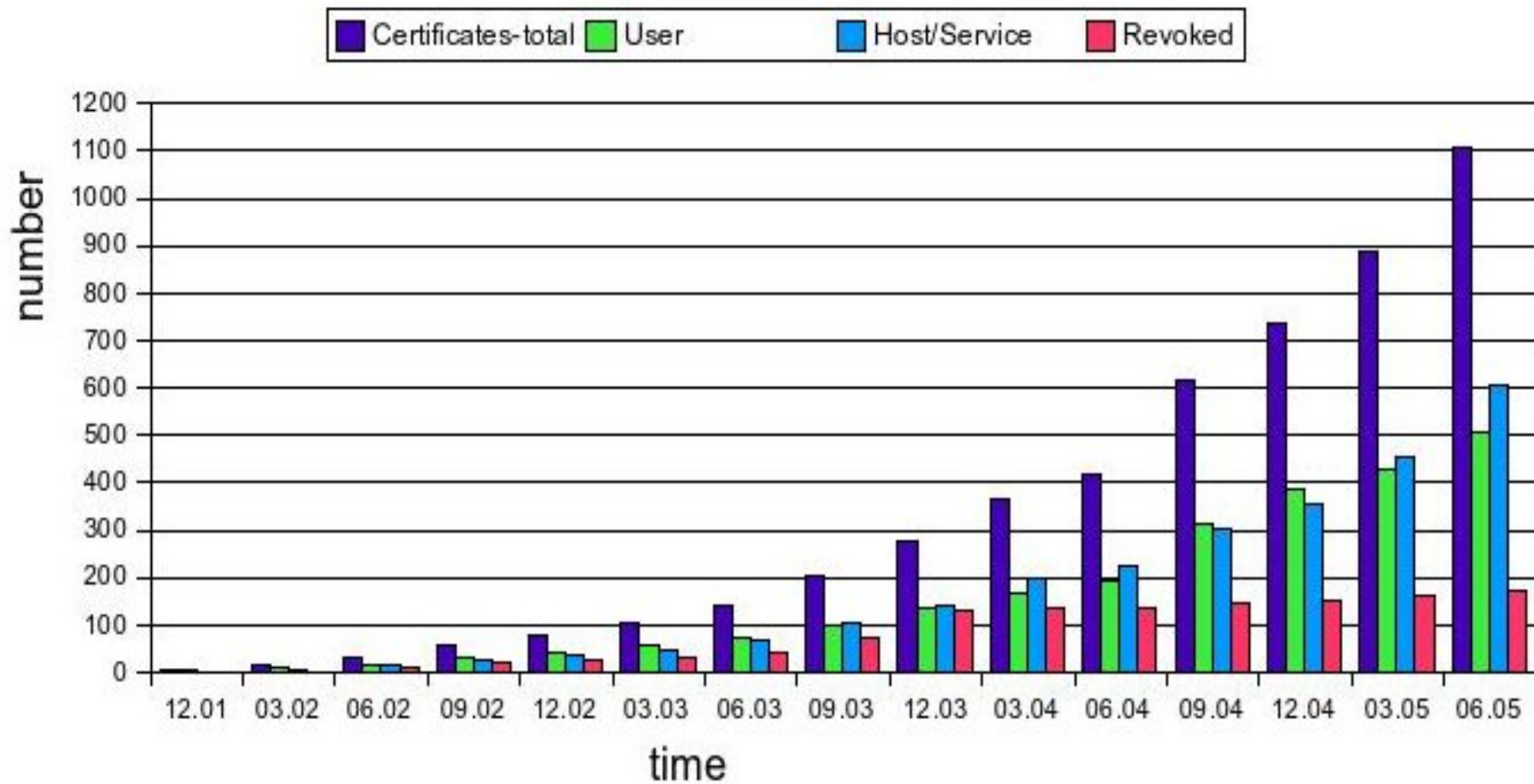


EUGridPMA – European Grid Policy Management Authority

“Coordinates the European Public Key Infrastructure (PKI) for use with grid authentication middleware”

- develops PKI and CA policies; provides root CAs
- >35 member CAs in Europe
- collaborates with APGridPMA (Asia-Pacific) and TAGPMA (America)

GridKa-CA - GermanGrid Quarterly sums



Forschungszentrum Karlsruhe in der Helmholtz-Gemeinschaft

GGUS

(Global Grid
User Support)

www.ggus.org

Support Center USA
since ?

GGUS
Forschungszentrum
Karlsruhe, Germany

GGUS
Academia Sinica
Taipei, Taiwan



Combine this with regional and VO specific support units



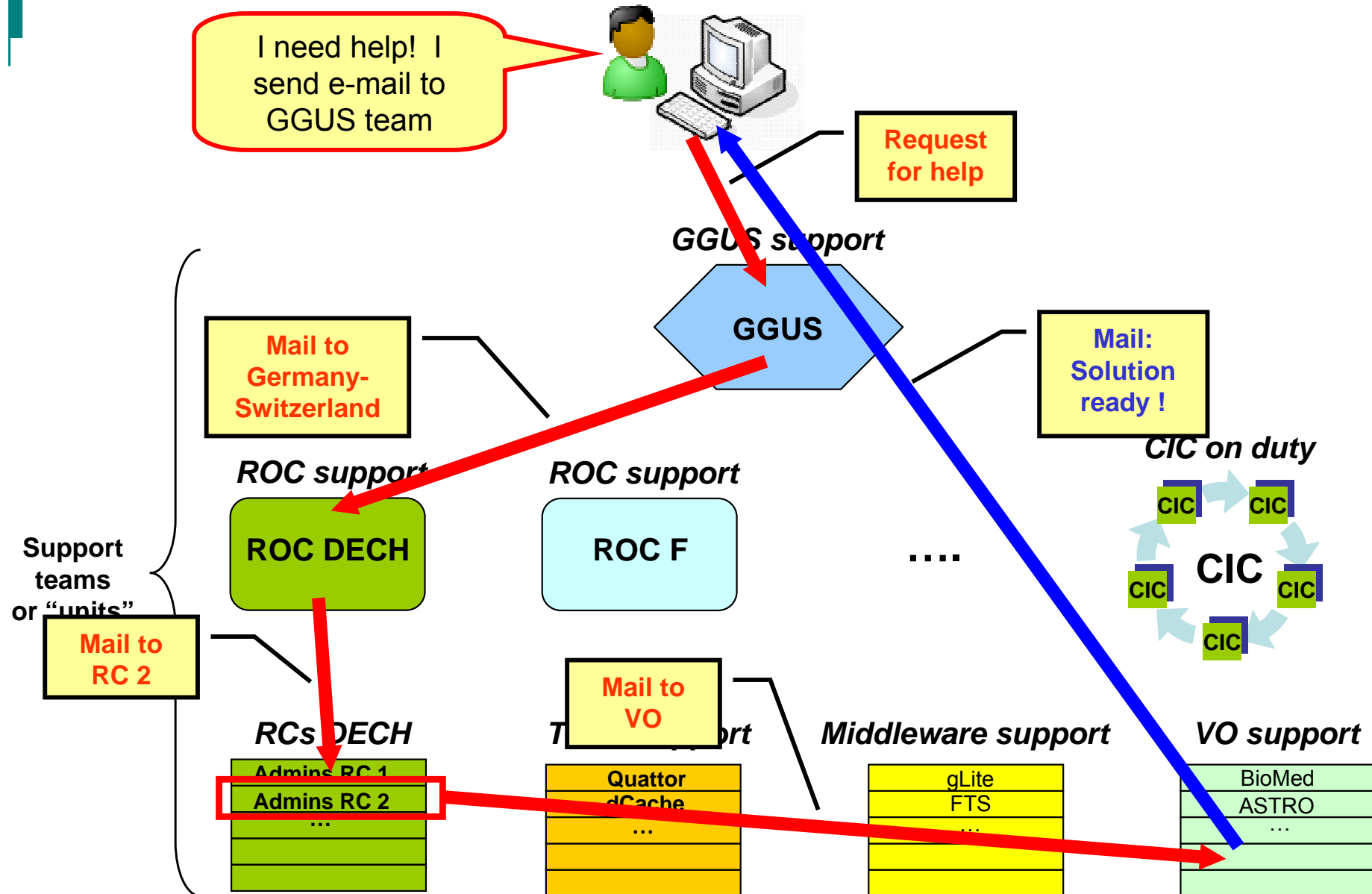
Pacific Time
UTC -8

CET: UTC +1
CEST: UTC +2

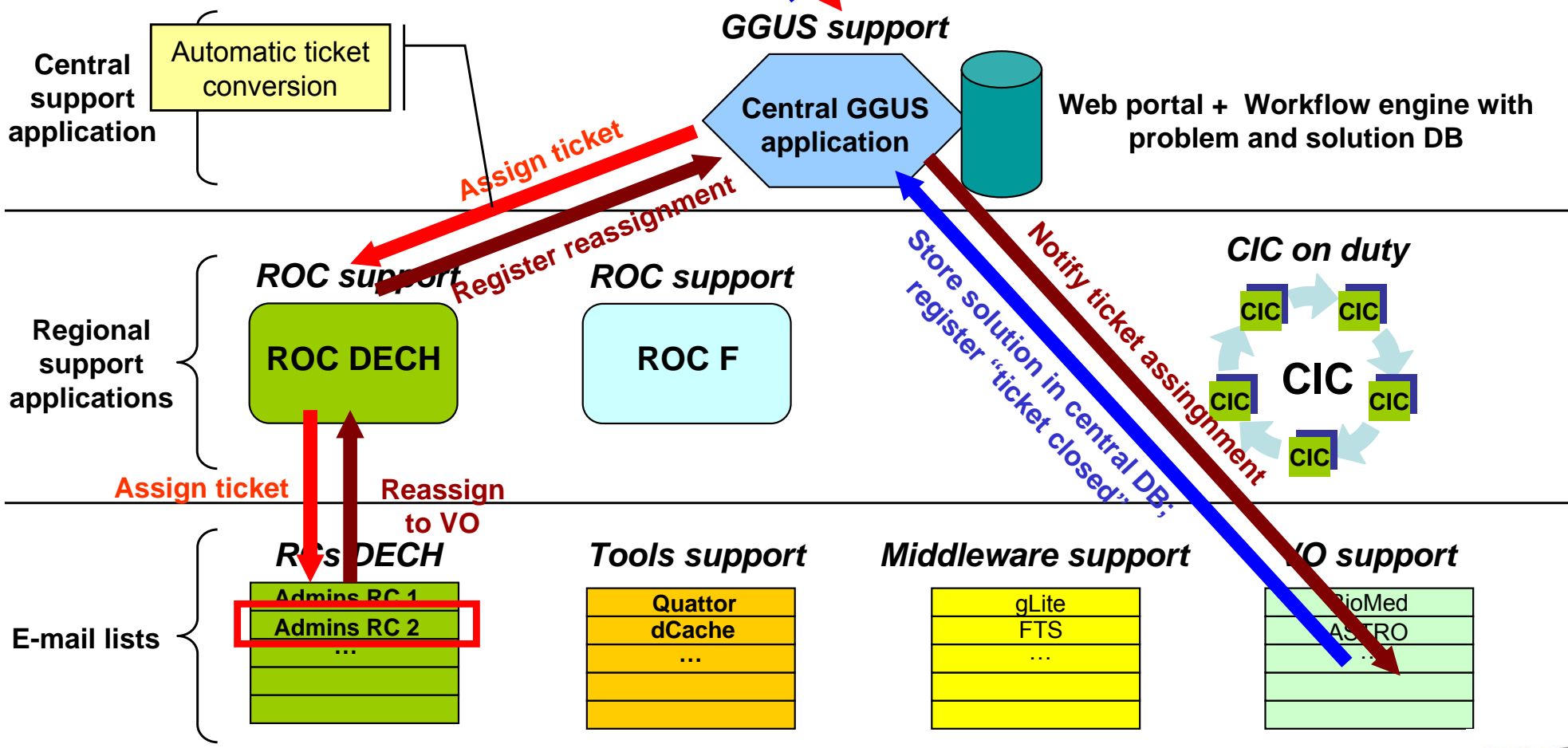
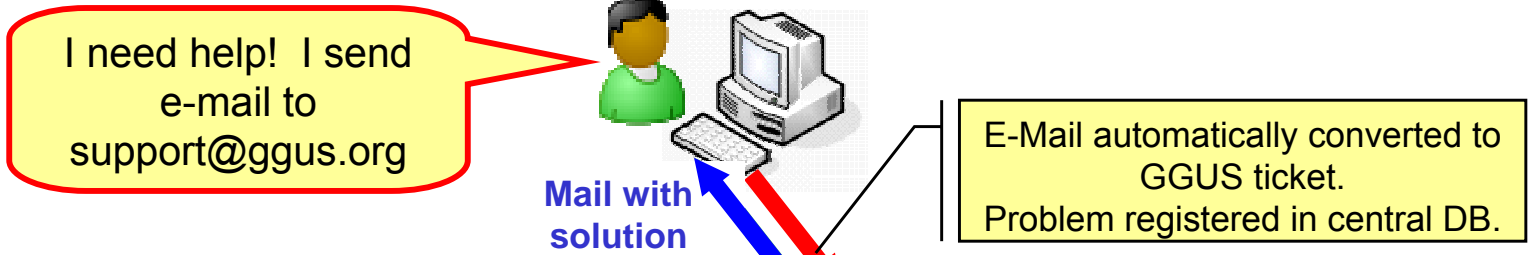
Taiwan CST
UTC +8

Time difference between the GGUS Centers enables extended availability (target: 24*7).

User support: "classical" communication model



User support: GGUS application model



Advantages and challenges of the GGUS appl. model

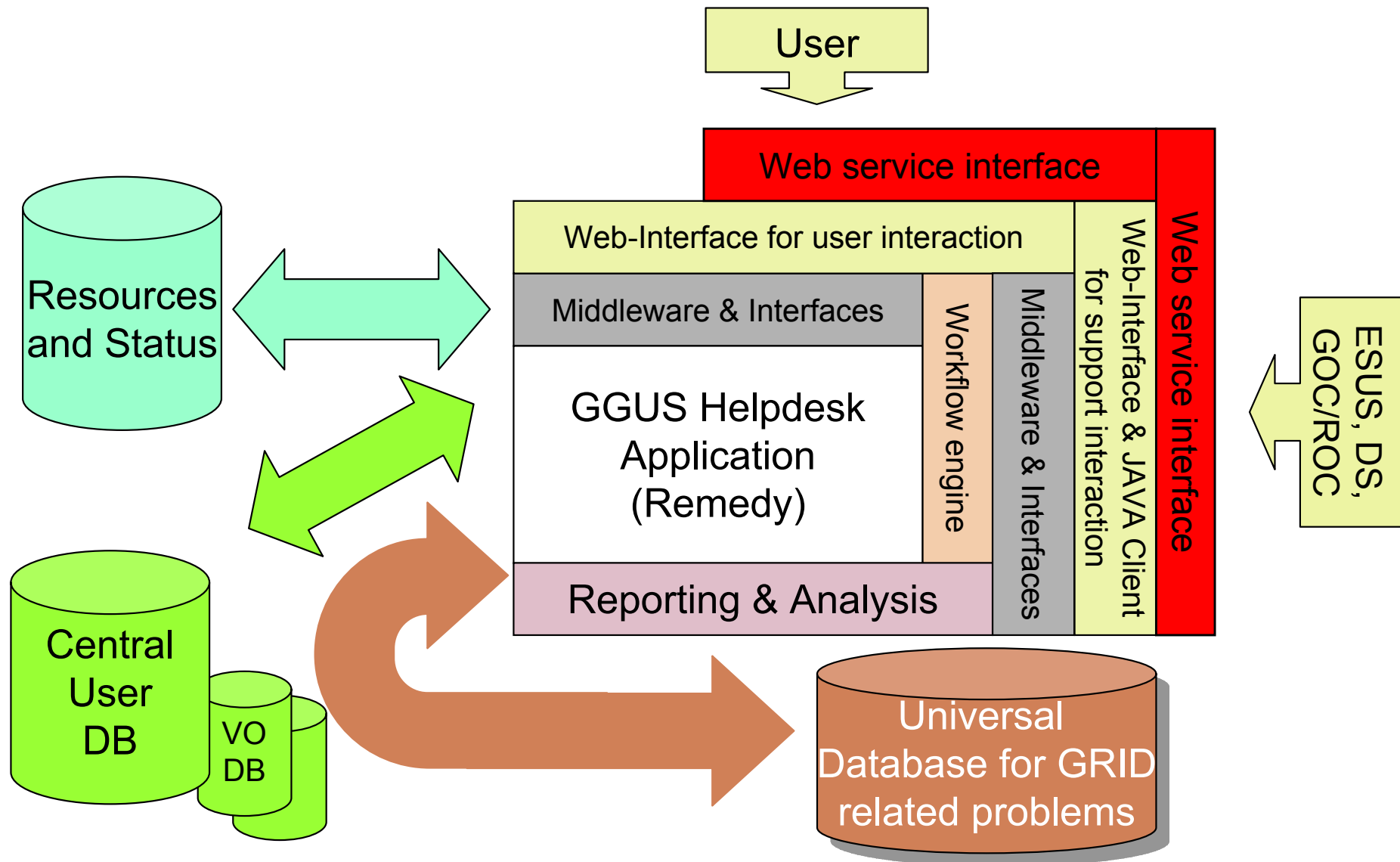
Advantages

- All steps of the support process are registered centrally
- User and all involved units can monitor the support process
 - ⇒ communication always synchronised
- Workflow can be optimised (automatised)
- Problems and solutions stored for re-use (solution DB)

Challenges

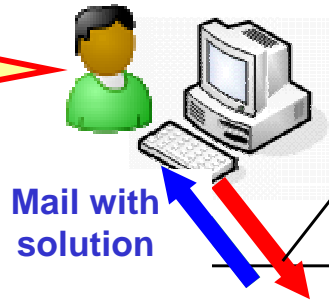
- to define the support units (find the people)
- to develop and implement the workflow
- to develop the central GGUS application
- to develop interfaces between the GGUS application and those applications used by the ROCs, CICs, VOs, ...

GGUS application system architecture



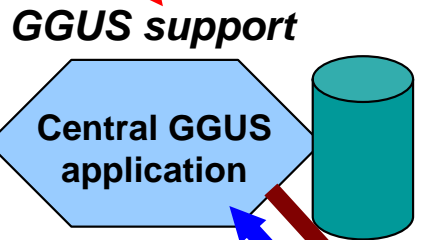
User support: GGUS application model

I need help! I send e-mail to vo-support@ggus.org



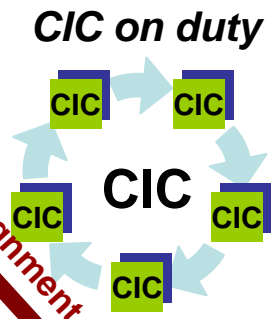
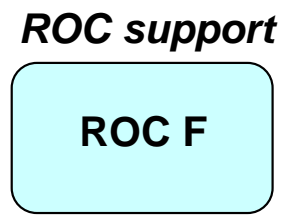
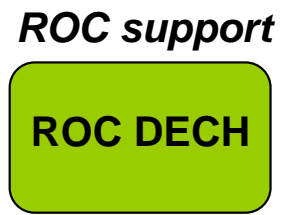
E-Mail automatically converted to GGUS ticket.
Problem registered in central DB.

Central support application



Workflow engine with problem and solution DB

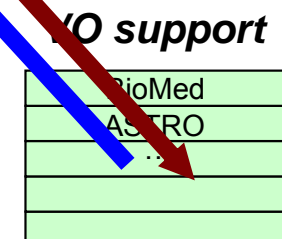
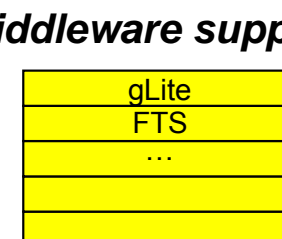
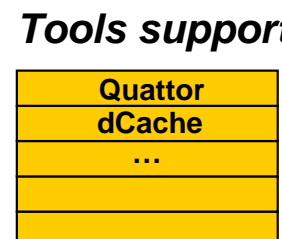
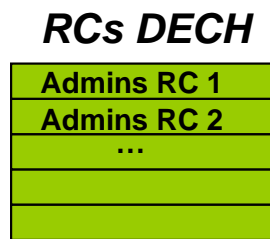
Regional support applications



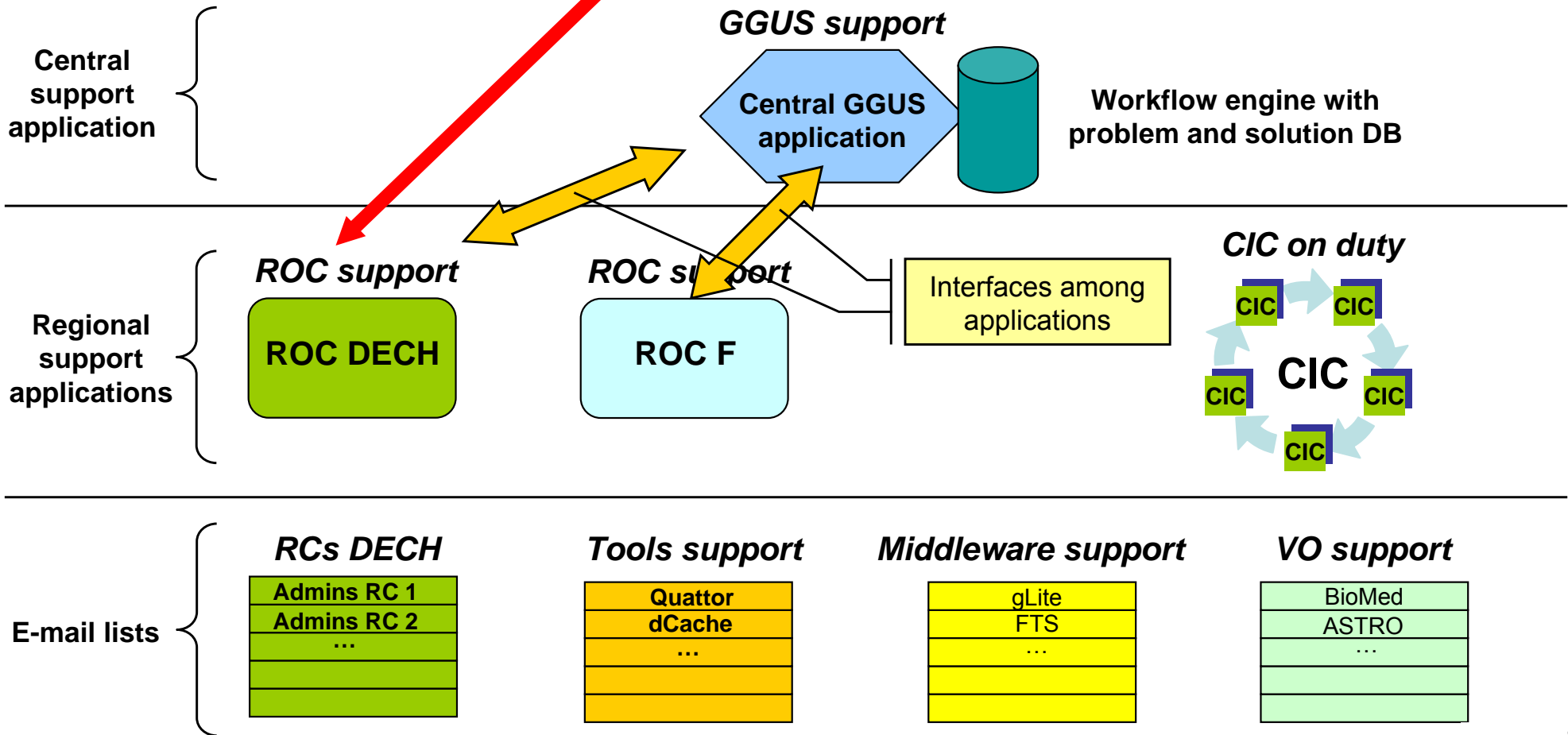
Store solution in central DB; register "ticket closed"

Notify ticket assignment

E-mail lists



User support: alternative path



ROC DE/CH SUPPORT PORTAL - Mozilla Firefox

Datei Bearbeiten Ansicht Gehe Lesezeichen Extras Hilfe

https://dech-support.fzk.de/pages/home.php

Erste Schritte Aktuelle Nachrichte...

Home | Submit ticket | Support staff | Contact | Masthead

eGee Enabling Grids for E-science

ROC Support DE/CH

Home | Submit ticket | Support staff | Contact | Masthead

Welcome to DE/CH Support

What is a ROC?

Some words about ROC DE/CH?

Tickets @ ROC DE/CH

▶ Submit new ticket

Tickets from Holger Marten (access via certificate)

ID	Status	Date	Info
You don't have tickets in the system			

Open tickets of all users

ID	Experiment	Date	Info
159	atlas	2005-09-21	problem with multi globus-url-copy paral...
62	none	2005-07-28	LCG site registry

▶ Search solved ticket

Latest news

News from GGUS
New portal for German/Swiss federation online

News from GridKa
Upgrade of workernodes to LCG 2.6

Monitoring Infos

▶ Jobstatus GridKa

Fertig dech-support.fzk.de

Secure access via grid certificate

User view

<http://dech-support.fzk.de>

ROC DE/CH SUPPORT PORTAL - Mozilla Firefox

Datei Bearbeiten Ansicht Gehe Lesezeichen Extras Hilfe

https://dech-support.fzk.de/pages/ticket.php

Erste Schritte Aktuelle Nachrichte...

Home | Submit ticket | Support staff | Contact | Masthead

EGEE Enabling Grids for E-science

ROC Support DE/CH

Submit ticket

User information

Name: Holger Marten E-Mail:

CC to: Virtual Organisation:

Ticket information

Date / Time of Problem: 2005 - 09 - 25 / 14 : 22 UTC

Short description (required)

Describe your problem:

Type of problem: Priority:

VO specific problem? yes no

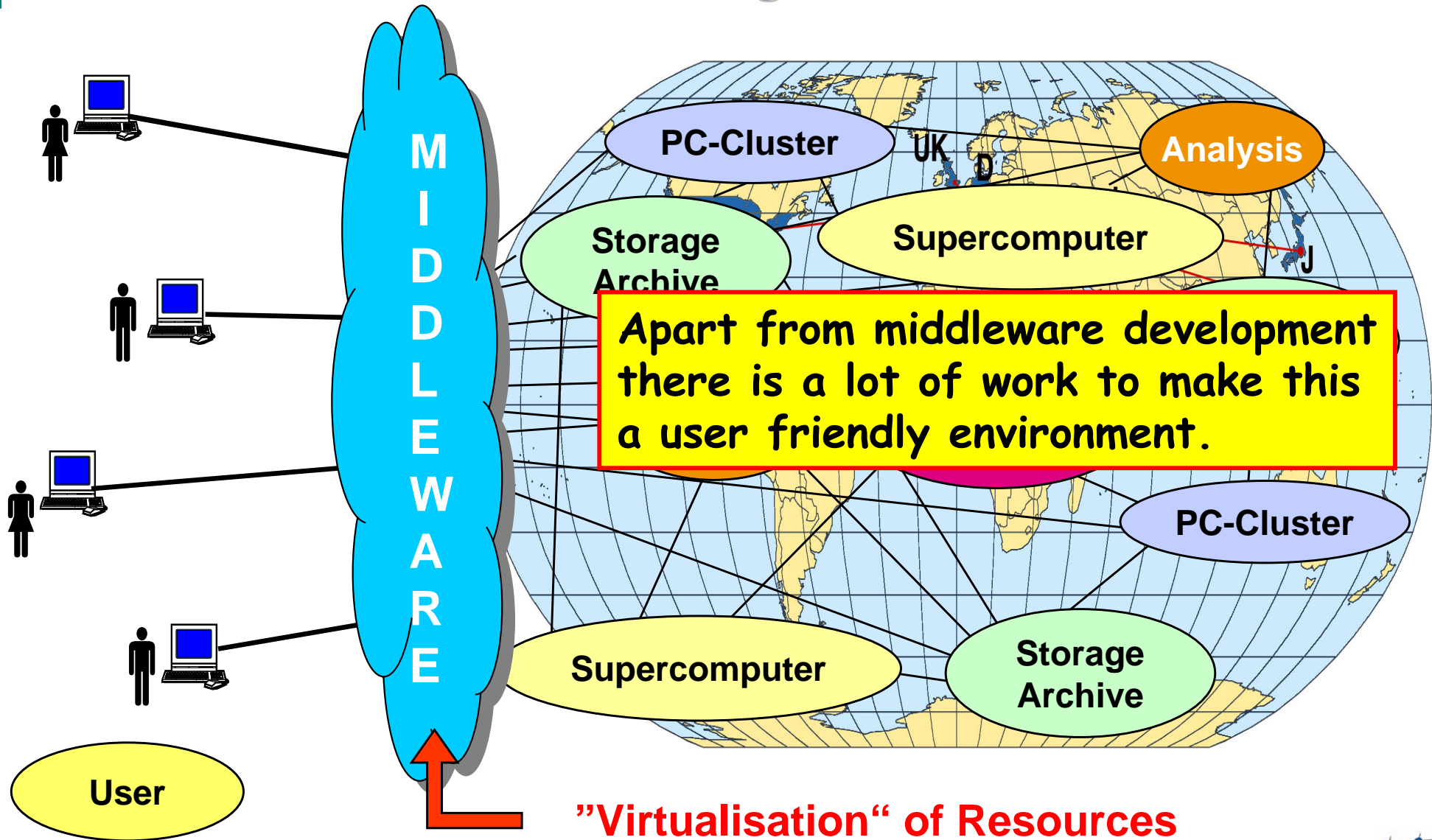
Upload attachment: (no exe/php/htm(l) files please)

Fertig dech-support.fzk.de

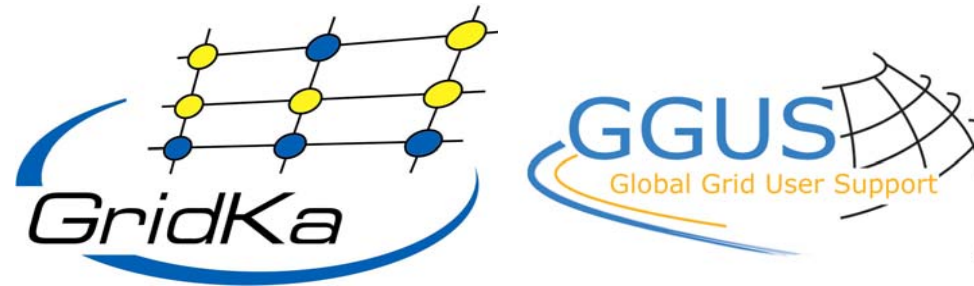
User view "submit ticket"

<http://dech-support.fzk.de>

Concluding remarks



Concluding remarks



Thank you !



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IST-2002-508833.

We appreciate the continuous interest and support by the
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Bundesministerium
für Bildung
und Forschung

